

MOTORQUEST – PRIVACY POLICY (POPIA COMPLIANT)

Last Updated: 18 November 2025

1. Introduction

MotorQuest respects your privacy and complies with the Protection of Personal Information Act (POPIA). This policy explains how we collect, use, store, and protect your personal information.

2. Information We Collect

We collect the following:

- Name and contact details.
- Delivery and billing address.
- Payment confirmation details (not card numbers).
- Order history.
- Website usage data (analytics, cookies).

3. How We Use Your Information

We use personal information to:

- Process and deliver orders.
- Provide customer support.
- Improve website performance.
- Comply with legal obligations.

4. Sharing Your Information

We do not sell your personal information.

We share information only with:

- Payment processors.
- Delivery couriers.
- Service providers who support website operations.

5. Your Rights Under POPIA

You may:

- Request access to your personal data.
- Request correction of inaccurate data.
- Request deletion where legally applicable.
- Withdraw consent for marketing communication.

6. Data Security

We implement reasonable security measures to protect your data. No system is completely secure, and you use the website at your own risk.

7. Data Retention

We retain your information only as long as necessary for legal, accounting, or operational reasons.

8. Cookies

Our website uses cookies to improve user experience and site performance. You may disable cookies in your browser settings.

9. Updates to This Policy

We may update this policy periodically. The latest version will always be available on our website.

10. Contact Information

Email: info@motorquest.co.za

Phone: 082 744 0030